



Fall 2021 Client Policies

Welcome back Windrush Clients!

Windrush continues in our efforts to provide programming to our clients amidst the continuation of the COVID-19 pandemic. As we have all along, we are following the safety standards recommended by local and federal authorities.

- *Social Distancing
- *Enhanced Hygiene Practices
- *Cleaning and Disinfecting

COVID 19 - Disease Management at Windrush Farm

The policy and goal of Windrush is to achieve a fully vaccinated facility. As we move toward that goal, please adhere to the following requirements.

Windrush Farm Clients and Visitors

Windrush Farm expects all clients and visitors to Windrush Farm be vaccinated, if eligible. For clients who are vaccinated, Windrush asks that clients send a photocopy of their vaccination card to staywell@windrushfarm.org, for our records.

Mask Policy

Masks must be worn by everyone (whether vaccinated or not) when in the barn and in the indoor arena. Masks must be worn over the nose as well as the mouth.

Recommended mask types at Windrush Farm: KN95, N95 or surgical (also called procedure)

Signage about our vaccine and mask policies will be posted in these places:

- Door to the indoor arena and the office door
- Door to the big and little barns

Summary:

- New vaccination policy deadline is September 15, 2021.
- Please bring a mask with you to the farm.
- The mask policy applies to everyone on the farm, both vaccinated and unvaccinated.

Risk Prevention Policies

- Hand sanitizer will be located under the tent outside the arena, and on the table inside the arena
- Upon arrival, clients and guests will proceed to the indoor arena and enter through the side “people door”.
- Ducking under the bar is NO LONGER ALLOWED.
- Guests and clients are asked to please NOT walk around the farm. Once riders are paired with their horse, guests are invited to be seated and quietly watch the lesson in a provided chair on the mounting ramp.
- Guests should please remain behind the chain when lessons are in session. Horses will be entering and exiting, and it is important the guests are behind the chains.
- Purchases at the Windrush Store should please be done once the lesson is over. Please call the office at 978-682-7855 and someone will come out to assist you.
- We ask everyone to commit to social distancing of 6 feet as much as possible while on the Windrush property.

Client Requirements

- Clients must have all required forms signed and returned to the Windrush office before their first lesson.
- Clients are asked to send a copy of their vaccination card to staywell@windrushfarm.org
- Clients must arrive 15 minutes early for the first lesson only. If you were a rider in a previous session, it is Ok to arrive closer to the lesson start time.

What to Bring

- Clients are strongly encouraged to bring their own helmet that is five years or newer and ASTM/SEI approved. When purchasing new, please ask for help to ensure proper fit.
- Clients are responsible for bringing any necessary medical device including up to date EpiPens

When to Stay Home

- Please, do NOT come to the farm if you are sick. We must be respectful of everyone on the farm and take care not to add any additional risk into people’s lives. This extends to spouses, any household members, or other people close to you who may be sick. If you, anyone in your household or others close to you are displaying symptoms, please call the office to notify us of your cancellation and remain at home.
- If you start to feel sick while at Windrush, or if you are experiencing any symptoms of COVID-19 (fever, cough, difficulty breathing, chills, headache, muscle pain, sore throat, or new loss of taste or smell), let your instructor know, go home immediately, and contact your healthcare provider for additional guidance.
- If you test positive at any time for COVID-19, you must self-quarantine at home for 14 days after symptoms have subsided, per CDC recommendations.
- People who are fully vaccinated do NOT need to quarantine after contact with someone who had COVID-19 unless they have [symptoms](#). However, fully vaccinated people should get tested 3-5 days after their exposure, even if they don’t have symptoms and wear a mask indoors in public for 14 days following exposure or until their test result is negative.

- If anyone at your workplace or school, or anywhere you spend time on a regular basis tests positive for COVID-19, you must follow the protocols recommended to you by the governing body, be it the school, workplace, city, state or CDC.
- Nearest local testing site: AFC Urgent Care
129 Turnpike St.
North Andover, MA
(978) 470-0800
Hours 8AM-8PM

Thank you for adhering to these new protocols to ensure the health and safety of us all. We look forward to a fun, healthy Fall season!

Links for Further Reading:

[CDC Coronavirus Info](#)

[Mass.gov Coronavirus Info](#)

[Stop the Spread of Germs Infographic](#)

[Face Coverings Infographic](#)

[Coronavirus Factsheet](#)

[How to Prevent Spreading Coronavirus if You Are Sick](#)

[Wellness Tips](#)